

















CI-NOVATEC: Customer Intelligence for inNOVAtive Tourism Ecosystems www.interregcinovatec.eu

The European Project CI-NOVATEC aims to capture the Local Tourism Clusters which affect the visitor experience and consist of Small and Medium Enterprises (SMEs) which may belong to various sectors such as Tourism, Creative Industries, Nutrition, Commerce, Recreation, Transportation, etc. The other important factor affecting the visitor's experience, is Points of Interest (POIs) which can be distinguished into Focal Points of Interest (FPIs) associated with the already widely recognized tourist sites (archaeological, natural, cultural sites, etc.), and Pivot points of interest (PPIs) related to dynamic anthropogenic activities and other products of the creative industry (local festivals, art exhibitions, traditional festivals, gastronomic and sporting events, etc.).

Visitor Experience

To **share** your **experience** as a **visitor** please use the following QR code or link: https://cutt.ly/cinovatec







The European project "CI-NOVATEC", with the title "Customer Intelligence for innovations Tourism ECosystems", is funded by Interreg Greece - Italy 2014-2020 Territorial Cooperation Program, which targets Priority Axis 2 "Innovation & Competitiveness" and specifically the Special Objective 1.1 "Provision of innovation support services and the development of cross-border clusters to enhance competitiveness".